

# COMPANY PROFILE

2 0 2 4



+971 52 8028863  [www.ictsystemsllc.com](http://www.ictsystemsllc.com) @ [info@ictsystemsllc.com](mailto:info@ictsystemsllc.com)

 Empire Heights, Burj Khalifa, Block, Business Bay, Dubai-UAE

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# ICT

## INFORMATION SYSTEMS LLC

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## INTRODUCTION

**ICT Information Systems LLC** is an IT solutions and Software Development provider that uses strategic methods with the sole goal of helping the client business to grow and increase in potential both in the short and long term. We have been in the business for quite a while and with each step we take we find new and more innovative ways to better our pioneering, comprehensive and cost effective services.

**ICT Information Systems LLC** has a dream of evolving into a **Global Software Development House**, ensuring that the solutions being delivered include best practice in industry with the chosen area of technology.

Our mission is to produce excellent services in the field of Software services and consultancy with the maximum efforts driven towards customer satisfaction.

We at **ICT Information Systems LLC** proud to have built our organization on the strong pillars of integrity, honesty and self-respect.



# OUR VISION

**I.C.T Information Systems LLC** vision is to achieve the set goals in fulfilling the pledge of the market requirements in providing security solutions complying with the investment of our client to fit their required application to the performance of their security and safety, and expanding through the Arab World by wellbeing number one in client's service. Our commitment to providing high quality, cost-effective and innovative products enables us to meet the demands of a growing marketplace, notably in every segment of the industry.

To build upon a reputation of being one of the most innovative and efficient **ERP Solution** and service provider. We believe in doing our work in the most efficient way with robust and structured methodology, gradual evaluation and hard work.

# OUR MISSION

**I.C.T Information Systems LLC** mission is to fulfill all the vision that we are seeing for our customers. And providing you high quality, cost effective and innovative products. And also, we have reputation of being one of the most innovative and efficient **ERP Solution** and we are providing that service too and as we are taking our steps and expending our name in whole UAE as best service providers, we are also upholding our name to it and we are adapting most efficient methods or ways for doing our job. And it is our mission to be the best in this field.





## WebDesk ERP 4.0

**WEBDESK ERP 4.0** systems, coordinates and distributes information across the organization providing Role Based business processes and information access as well as multiple best practices scenarios that enhance productivity and competitiveness. Comprehensive real time Reports, Dashboards and Business Intelligence analytics, via single source of truth improves business insight and decision making.



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### WEBDESK ERP 4.0 SOLUTION





## ENTERPRISE VERSION

01

WEBDESK ERP  
ACCOUNTING

The ICT Information Systems L.L.C offers the **Accounting and Finance Software** module that works in accordance with the locally governed and internationally recognized accounting principles. It is a **VAT enabled software** that deals with the latest trends of the tax accumulation. Moreover, it is a **Web Based Accounting Software** in UAE.

#### WEBDESK ERP 4.0 ACCOUNTING (KEY FEATURES):

- » Flexible GL Account
- » Payment & Receipt Vouchers
- » Cash & Bank Vouchers
- » Journal Vouchers
- » Ability to Create custom Vouchers
- » Scheduled/ Recurring Transactions
- » Reversing Entries
- » Audit Trails
- » Job center
- » Bank reconciliation
- » PDC Details
- » Accounting-at-a-glance
- » Multiple Currencies Support
- » Advanced Financial Reporting
- » Flexible Report Configuration of Financial Periods
- » General Ledger and Subsidiary Ledger
- » Multi Level Trial Balance, PLS and Balance sheet reports
- » Accounts Payable & Accounts Receivable
- » Complete consolidation accounting



02

## WEBDESK ERP TRADING



It is hard to find a complete ERP Software that offers a flawless solution to your trading needs. But let us solve your problem with our **Trading (Sales and Purchase Order Processing) Software**. It is a set of comprehensive resources that expedite your order processing task. From quoting till delivery, everything could be managed through this software. You do not have to perform a series of task to process your complete order. Just sit back and relax, and let it do the job for you. It is indeed the Best Order Management Software in UAE.



### WEBDESK ERP 4.0 TRADING (KEY FEATURES):

#### ☆ PURCHASE CYCLE

- » Purchase Requisition
- » Purchase Quotation
- » Purchase Order
- » Purchase Invoice
- » Purchase Return

#### ☆ SALES CYCLE

- » Sales Leads
- » Sales Quotation
- » Performa Invoice
- » Delivery Note
- » Sales Invoice
- » Sales Return

#### ☆ TRADE CYCLE

- » Stock Ledger Report
- » Purchase Requisition
- » Purchase Quotation
- » Purchase Order
- » Goods Received Notes
- » Purchase Invoice
- » Purchase Return
- » Sales Inquiry
- » Sales Quotation
- » Sales Order
- » Delivery Note
- » Sales Invoice
- » Sales Return
- » Product List Report
- » Opening Stock Report
- » Sales Report
- » Purchase Report
- » Stock Transfer Report
- » Stock Movement Report

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03

## WEBDESK ERP INVENTORY / WAREHOUSE MANAGEMENT



Inventory management had never been so easy before. Thanks to the inventory and warehouse management software that has enabled the store keepers to keep an eye on their stock without any hassle. Well, this is a highly scalable and robust **Inventory Tracking** software in Dubai with a lot of features and controls. All of what has been packed in a single solution that makes the warehouse stock the items in a very organized manner.

**This Stock Management Software** keeps the record of all the available items. Further, it classifies the items as per their category, like the grocery items or the clothes etc. It keeps on tracking the status of the inventory and keeps it updated so that you may decide easily that when should the next stock come in. It doesn't let you stay on long ETAs and back-ordered statements from the manufacturers. Certainly, it is a high tech **Warehouse Inventory Software** in Dubai.



### WEBDESK ERP 4.0 INVENTORY / WAREHOUSE (KEY FEATURES):

- » Enhanced Stock management
- » Empower Automation
- » Optimized support
- » Visual analytics
- » Enhanced Dashboards
- » Advanced filters in search options
- » Mobile compatibility
- » Scalability
- » Durability
- » High Security





The HR Software entices the whole operation of smooth business performance. It can bring in fruitful reforms and can even lure the shambles. This is all about your team and your employees that assist you in running your business. The Human Resource Management Software enables you to perform all your HR tasks flawlessly and within no time so that you may invest your effort in the revenue generating activities. We understand that your real asset is your team.



## WEBDESK ERP 4.0 HR MANAGEMENT (KEY FEATURES):

### ☆ EMPLOYEE MANAGEMENT

- » General Information
- » Personal Information
- » Address/ Contact details
- » Employee Qualification
- » Family Members/ Emergency contacts
- » Work Experience
- » Passport/Visa details
- » Achievements
- » Vehicle/ Driving License details
- » Employees Documents/ Photos / Attachments
- » Employee Targets/ Commitments
- » Employee Skills
- » Branches/ Departments/ Grades/ Designations

### ☆ RECRUITMENT MANAGEMENT

- » Manpower requisition form and related workflow for approvals
- » Vacancy creation and related workflow for approvals
- » User friendly resume database management
- » Easy integration of online resume submission by candidate
- » Search in resume database for keywords, vacancy
- » Requirements search inside records, cvs, notes, emails etc.
- » Review, shortlist, tag candidate profiles
- » Online test for candidate
- » Schedule Interview Rounds with Automatic alert to Candidates through Emails
- » Update Interview Results with Automatic alert to Candidates through Emails
- » Generate Offer Letters to candidates with automatic Alert to Candidates through emails
- » Generate Appointment Letters to candidates with Automatic Alert to candidates through Emails
- » Post/View/browse Candidate Details, Notes, Emails, History, CV at simple clicks
- » Bulk Email to candidates



## ☆ APPRAISAL MANAGEMENT

- » Company Objectives, Initiatives can be defined
- » Goals derived from Company Initiatives can be maintained
- » Job Description (JD) based goals are maintained
- » Goal sheet allocation for the employees with workflow between manager and employee can be done
- » Upon Goal Sheet Approval by employee and manager, goal sheet is assigned to the employee
- » Employee can regularly keep posting goal progress which is automatically available to manager
- » At the appraisal event, managers can view goal sheet achievement and rate the goal sheet
- » Notes can be put in by Managers, dotted managers
- » Appraisal result is available at the time for promotions/increments
- » Not closed Appraisals and conflicts can be tracked

## ☆ ATTENDANCE & LEAVE MANAGEMENT

- » Flexibility to Create Leaves master and leavePolicy as per company's requirement.
- » Yearly Credit of Leave/ Pro rata basis
- » Monthly Increment of Leave on Pro-rata basis
- » Carry forward facility for balance leave
- » Encashment of Leave / Encashment In excess of Leave
- » Swipe card / Attendance machine if any can be linked to our software
- » Manual attendance feature
- » Attendance Arrears
- » Monthly Attendance Register & Yearly attendance Summary Attendance / Leave ledger
- » Submission of online Leave Application and supporting workflow.
- » Approval Workflow – Apply, Accepted & Rejected with auto mail Intimation to user & respective authority

## ☆ PAYROLL MANAGEMENT

- » Salary calculations
- » Bonus management
- » Loan and Advance payment calculations
- » Arrear calculations
- » Full & Final Settlements
- » Payroll Processing with Auto generated pay slips and other required documents
- » Salary Ledger/ Register

## ☆ EMPLOYEE SELF LOGIN PORTAL (ESL)

- » Employees are provided with an online account
- » Employees can login and view their Pay slips, Yearly Salary Register, Loan / Advances Recovery/ Balance
- » Submit Leave Application
- » Submit Reimbursement Bills
- » Download, print and save these documents themselves
- » Delivers significant cost & time savings for Payroll/HR department.
- » Improves administrative responsiveness & efficiency.
- » Enables greater employee satisfaction, fuels productivity.



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## WEBDESK ERP CUSTOMER RELATIONSHIP MANAGEMENT



Everyone understands that how much important is the customer relationship. Without managing this relation, it is really hard to build in a strong clientele. Our Customer Relationship Management (CRM) Software provides a wide range of facilities through which you can manage your customer queries, can provide them with resonating resources, can bring in necessary reforms to satisfy your customer and indeed can upgrade your PR. This Customer Relationship Software in UAE has provided fruit to a number of organizations that had dealt an under-class response from their customers in the past. And now they are floating amidst the waves of positive PR.



### WEBDESK ERP 4.0 CRM (KEY FEATURES):

- » Campaign Management
- » Contact Management
- » Sales Team and Customer Opportunity management
- » Sales Force Automation
- » Lead Management
- » Account Management
- » Target Setting
- » Case Management / Customer satisfaction
- » Activity Management
- » Calendar, Calls and Emails Management
- » Task and Notes Management
- » Document Collaboration
- » Meetings/ Schedule

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## WEBDESK ERP POINT OF SALES SOFTWARE



The POS Module is a Point of Sale Software in Dubai. It is one of the branches of the Webdesk ERP. It is one of the Best Point of Sale Systems for Small Business. Besides, it is not just a solution for particularly the small business. It even incorporates the operatives for the medium-sized and large-scale businesses. And it does not matter what business type you need it. This solution is comprehensive enough to cater the needs of every type of business. Whether it is a restaurant, a retail store or a beauty salon, it suits everything.





## WEBDESK ERP 4.0 POINT OF SALES (KEY FEATURES):

- » Centralized Cloud Based POS System
- » No need to worry about internet disconnection anymore.
- » Data remains save on our live server and your local server as well
- » Easy to Setup and Maintain
- » Billing and order processing
- » Sales monitoring and reporting
- » Inventory and stock management
- » Cross channel returns management
- » Customer relationship and experience
- » Loyalty programs and gift cards

07

## WEBDESK ERP APPROVAL MANAGEMENT SYSTEM



The **Approval Management Software** is one of the hardest jobs during a hectic workflow. No one actually remembers that they have to provide approval for something really important or just trivial. And most of the time, approval is granted without even noticing that what are they going for. The **ICT Information System** has brought in the new era to the approval procedures through its **Approval Management Software in UAE**. This business application offers plenty of room to manage the approvals in the order they are supposed to be. Indeed, this Approval Management Software has softened up a number of corners.



## WEBDESK ERP 4.0 APPROVAL MANAGEMENT SYSTEM (KEY FEATURES):

- » Employees login portal
- » Automated Approvals
- » Approval Tracking
- » Effective Collaboration
- » Performance Tracking
- » Audit logs
- » Email integration
- » Automatic alerts
- » Streamlined approval process
- » Deadline management
- » Alerts & Reminders
- » Support multiple file formats
- » One Click Approval
- » Scalability
- » Durability
- » Enhanced Security

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## WEBDESK ERP PRODUCTION MANAGEMENT



ICT Information Systems L.L.C is a provider of Production Software, consultation, and implementation among various ERP Modules that have been operating for quite some time in Dubai UAE. In this time span, we have gained the manpower, skill, and experience to bring all of our clients an efficient and effects service that is specifically designed for their business.

ICT Information Systems L.L.C focuses on helping small to medium, medium to big size company owners develop integrate and maintain a Business Software Application (WebDesk ERP) that will prove beneficial and effective for their operational needs. Our company has acquired exceptional talent over the years that range from system experts to professional Software developers that can perform sophisticated tasks like implementing ERP systems, Web Development & Mobile Application in small-medium, medium – Big sized companies In Dubai- UAE. We place our customers above all else and try to perform our services to the best of our ability while making sure not to exert the customers budget without any need while delivering top of the line Cloud base ERP services.



### WEBDESK ERP 4.0 PRODUCTION MANAGEMENT (KEY FEATURES):

- » Quality Management
- » Factory Status
- » Job Sheets
- » Workstation Utilization
- » Workstation Summary
- » Contract Management
- » Sales Process Management
- » Quote and order entry
- » Customer Service
- » Shipment Tracking
- » Labor & Material costing
- » Traceability
- » Business Intelligence
- » Dynamic Reporting





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## WEBDESK ERP DOCUMENT MANAGEMENT SYSTEM



**EASY DMS (Document Management System)** is a powerful, flexible and scalable ERP solution. This makes it the ideal document management system for large companies, medium-sized businesses and small businesses. DMS software that turns your corporate information and digital archiving into a business resource. Become faster and more efficient, with more process security.

The document management system from EASY makes the step into the digitization of your business processes possible. No matter whether your data and documents are stored on company servers or in the cloud: Get started with EASY DMS – thanks to intuitive, easy-to-understand operation. A document management system can be that simple. With EASY DMS, you can look forward to easier access to your data, whether documents, vouchers, etc.



### WEBDESK ERP 4.0 DOCUMENT MANAGEMENT SYSTEM (KEY FEATURES):

- » Robust Search Function
- » Tiered or Permission Access
- » Edit History
- » Mobile Access
- » Integration with Legacy Platforms
- » Workflow Automation
- » Cloud-based

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## WEBDESK ERP TICKET MANAGEMENT SOFTWARE



An online **Ticket Management** system works by creating a unique ticket that records interactions pertaining to a customer issue. This ticket is shared among your agents as well as the customer and acts as an important point of reference for both parties.

Once a ticket is generated, your agents can track its progress right from the start to the point when the desired solution is shared with the customer. Now, depending on the nature and the complexity of the issue, it can be prioritized, escalated, or assigned to a different department.

Once the issue has been resolved, your agents can mark the ticket as 'Resolved' or 'Closed'.





## WEBDESK ERP 4.0 TICKET MANAGEMENT SOFTWARE (KEY FEATURES):

- » Streamline ticketing management
- » Empower Automation
- » Optimized support
- » Visual analytics
- » Enhanced Dashboards
- » Advanced filters in search options
- » Mobile compatibility
- » Scalability
- » Durability
- » High Security
- » Access Control
- » Activity Tracking
- » Assignment Management
- » Automatic Lead Distribution
- » Automatic Notifications
- » Automatic Reminders
- » CRM Integration
- » Data Import/Export
- » Email Integration
- » Feedback Management
- » Help Desk Management
- » Multi-Channel Communication
- » Multi-Location
- » Multiple User Accounts
- » Performance Reports
- » Prioritizing
- » Project Time Tracking
- » Real Time Monitoring
- » Real Time Updates
- » Reporting & Statistics
- » Request Assignment
- » Role Management
- » Rules-Based Workflow
- » SSL Security
- » Scheduled Reporting
- » Search Functionality
- » Self Service Portal
- » Service Level Management
- » Status Tracking
- » Summary Reports
- » Support Ticket Tracking
- » Surveys & Feedback
- » Tagging
- » Third Party Integration
- » Ticket Management
- » Time Tracking by Client
- » Time Clock Integration
- » Timer
- » Trouble Ticketing
- » Website Integration
- » Widgets

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## WEBDESK ERP BUDGETING SOFTWARE



For most people and businesses, **budgeting** is a continuous process and something that should be revisited as regularly as possible.

For companies, the process typically includes an annual kickoff meeting where the Budget Head is appointed, tasks are delegated, and the annual planning calendar is developed. Throughout the year, actual results will be compared to the budget, and they will be evaluated using variance analysis.

A software program may be an integral part of this entire process, aiding with the collection of data, analysis of results, and presentation of financial reporting.





## WEBDESK ERP 4.0 BUDGETING SOFTWARE (KEY FEATURES):

- » Improved planning
- » Adaptive insights
- » Revenue management
- » Expense management
- » Capital management
- » Workforce management
- » Balance sheet cash-flow
- » Enhance reporting

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## WEBDESK ERP VISITOR MANAGEMENT SOFTWARE



Visitor Management software is used to track and manage all the visitors which are entering in your premises. The Software electronically manages and monitors and also record all the information about the employees and visitor who are visiting your office premises. visitor management software streamlines all your reception desk. Visitor management software is cloud-based management software which creates the right impression on visitors who are entering the office premises. The visitor management software is designed in such a way that your entire visitor check-in process is digitized.



Visitor Management software will make your whole system smart and secure. The software comes with the feature like a time-stamped record, verified phone number, photo of each visitor, advanced analytics and real time visitor view.

## WEBDESK ERP 4.0 VISITOR MANAGEMENT (KEY FEATURES):

- » Optimized support
- » Smart Pre- Check-in
- » Visual reports
- » Instant Alerts
- » Enhanced Dashboards
- » Advanced filters in search options
- » Mobile compatibility
- » Scalability
- » Easy to use
- » Operational efficiency
- » Centralized view of different locations
- » Real-time analytics
- » Durability
- » High Security
- » Visitor Badges
- » Cloud based access
- » Scheduling
- » Colour badge printing
- » Email notifications
- » SMS notifications
- » Emergency / evacuation notifications
- » Unlimited hosts
- » Unlimited visitors
- » Visitor pre-registration emails
- » Returning visitor processing
- » Searchable visitor reports
- » Active visitor dashboard
- » Visitor sign-out reminders
- » Multiple sites and devices
- » Support for additional languages

- » Legal documents
- » Visitor pictures
- » Custom logos and branding
- » Custom cycling backgrounds
- » Management portal
- » Ipad support
- » Android support
- » Custom screen size
- » Turn-key solution (device, stand, printer...)
- » Cellular router
- » Active directory integration
- » Access control integration
- » Door lock/unlock module
- » Custom workflows
- » Global notification system
- » Split notifications
- » Assistance during auditing
- » Cellular connection
- » Support by email
- » Support through online chat
- » Support by phone
- » Dedicated account manager
- » Offline mode
- » Data backups

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## WEBDESK ERP EMPLOYEE ASSETS TRACKING SOFTWARE



**Asset Management** is the process of managing assets it helps track assets. With asset management, you can manage assets efficiently and increase asset life span. You can increase the performance of each asset with the help of proper asset management. Most of the time it is used for asset maintenance. It is the procedure in which assets are maintained, operated in a cost-effective

### WEBDESK ERP 3.0 EMPLOYEE ASSETS TRACKING (KEY FEATURES):

- » Barcode Scanning
- » Preventive & Predictive Maintenance
- » Mobile Access
- » Increased Security
- » Cost Reduction
- » Improved Efficiency and Accuracy
- » Activity Tracking
- » Audit Trails
- » Barcoding / RFID
- » Check-in / Check-out
- » Depreciation Tracking
- » Disposal Tracking
- » Inventory Management
- » Location Tracking
- » QR Codes
- » Reservations
- » Service History
- » Configurable workflows
- » Asset profiles
- » Asset Tracker Inbox and Outbox
- » Integrated workflow engine
- » Search Functionality
- » Status Tracking
- » Real Time Monitoring
- » Data Import/Export
- » Email Integration
- » License management
- » Device discovery
- » Support ticketing





## WEBDESK ERP INTEGRATED E-COMMERCE



**E-Commerce Integration** is the coordination between a company's E-Commerce site and back-end accounting and inventory (ERP) system. Proper integration enables the flow of information bidirectionally between the two systems meaning data only needs to be entered into the system once. Many businesses choose to fully integrate both systems as it means inventory and pricing information is available to customers and staff in real-time. Secondly, and very importantly, as demand increases the need for additional staff to handle transactions is minimised.

Integrating your E-Commerce sales channels with your ERP system allows you to operate more efficiently as a business in several key ways.

Your main types of **data-order, inventory, item, customer and shipping/tracking**, are communicated between your once independent systems.



### WEBDESK ERP 4.0 INTEGRATED E-COMMERCE (KEY FEATURES):

- » Reduce manual entry
- » Streamline inventory synchronization
- » manage price and product changes
- » Product information management.
- » Pricing management.
- » Process visibility.
- » Increased productivity.
- » Automating accounting tasks
- » Ensuring stock is sufficient
- » Better management of the customer base
- » Integrates accounting and invoicing
- » Reduces time and operational costs
- » Custom e-commerce ERP integration
- » Multichannel management platforms
- » Data consistency and data centralization
- » Shorter order fulfillment cycle
- » Enhanced customer service
- » Point-to-Point (P2P) Integration Model





# PRODUCT OF



## SHIPPING & LOGISTIC PRODUCT

### WebDesk ERP<sub>4.0</sub>

# Logistics Software

WebDesk ERP 4.0 Shipping and Logistics, Export | Import | Clearing & Forwarding is a standalone web based software in U.A.E. This is an intensely interconnected system that meet end-to-end needs of shipping and logistics. It assimilates with every aspect of freight forwarding operation like association, import and export, transshipment, on-forwarding etc. for air freight, ocean freight and customs activities, and drives comprehensive automation. Our WebDesk ERP 4.0 Shipping and Logistics in UAE guarantees to ambition competence and increase bottom line results through real-time information interchange during the entire freight operations practices. With this accomplishment of import and export shipments for all approaches of internal global shipping is of unlimited comfort.



## WEBDESK ERP 3.0 SHIPPING & LOGISTICS SOLUTIONS

### » SOFTWARE VERSIONS

- ★ IMPORT & EXPORT
- ★ CLEARING & FORWARDING
- ★ NVOCC
- ★ CLEARING AGENT

SHIPPING & LOGISTICS  
CUSTOMER PORTAL

EXPORT MODULE



OPERATION &  
MASTER FORMS



IMPORT MODULE





01

## SHIPPING & LOGISTICS CUSTOMER PORTAL



The WebDesk ERP 4.0 shipping & logistics customer portal is a self-service web platform designed to provide clients with an easy way to access and manage orders and related information. In logistics, this data goes far beyond shipment status. Based on the customer, the information can include: Invoices, Order and Quote management.



### SHIPPING & LOGISTICS CUSTOMER PORTAL (KEY FEATURES):

- » User
- » Quotations
- » Booking
- » Schedules (Point to Point, Vessel, Port Calls)
- » Tracking
- » User Finance Management

02

## SHIPPING & LOGISTICS EXPORT MODULE



WebDesk ERP 4.0 Shipping and Logistics Export software in Dubai which provide ERP integrated Exports solutions to the Export businesses. WebDesk ERP 4.0 Shipping and Logistics software in UAE is designed to completely manage all areas of the Export activities. Our Shipping and Logistics Export software in Dubai is designed to control at the edges of the country to screen trucks going in and out of the country. It aids in tracking based on Exhibits / Drivers / Trucks. WebDesk ERP 4.0 Shipping and Logistics Export Administration Software in Dubai also supports to track freight places. It helps to magnificently cope voyage shipment's as well. WebDesk ERP 4.0 Shipping and Logistics Export is seen as a continuous Logistics Supervision Software in Dubai because of its usability. It compromises better amalgamation with Enterprise Resource Planning Software as well.



## SHIPPING & LOGISTICS EXPORT MODULE (KEY FEATURES):

- » Agent Master
- » Commodity Master
- » Foreign Agent
- » Freight Type
- » Potential Customer
- » Planning
- » Activity
- » Opportunity
- » Sales Lead
- » Vendor Coding Form

### ★ MAIN & MAJOR FORMS

- » Cargo Booking
- » BL Entry Form
- » Shipper Receivable Entry Form
- » Debit / Credit Note for Shipper
- » Shipper Receipt Entry Forms
- » Line Payment Entry Form
- » Credit Authorization Request Form
- » Agent Payment Requisition
- » Line Payment Requisition
- » Payment Entry Form
- » Vendor Payment Requisition
- » Outstanding Voucher Entry
- » Agent Invoicing
- » Airway Bill Entry form
- » BL Query Form
- » Agent Payment / Receipt Form
- » Release Instruction
- » Release Instruction B/L Wise
- » Vessel / Vendor Wise Expense Entry Form
- » Loading Programing Input and Output
- » Selling Rate Setup forms
- » Container Tariff
- » Ocean Rates
- » Accounts Transaction Posting Form
- » Utility or Basic Master Forms

### ★ PRICE SETUP FORMS

- » Selling Rate Setup forms
- » Container Tariff
- » Ocean Rates

03

## SHIPPING & LOGISTICS IMPORT MODULE



WebDesk ERP 4.0 shipping and logistic software in UAE, is an integrated ERP with portal that aims the best consignment of all import and export Processes recognized and appreciated by most reputed, renowned business houses in UAE as the most suitable VAT Enabled shipping and logistic ERP software for all kinds of Import handling activities made in Dubai for UAE region. Our ERP Software in Dubai is operationally skilled, easy to use, approachable, in Middle East especially in UAE.





## SHIPPING & LOGISTICS IMPORT MODULE (KEY FEATURES):

### ☆ MASTER FORM

- » Cargo Type

### ☆ MAJOR FORM

- » Master BL
- » BL/Indent Information Forms
- » Container Detail Form
- » Serial Information Form
- » Charges Summary
- » Delivery Order Form
- » Gate Pass Full Form
- » Index Debit Credit Note
- » Container Free days
- » BL Tracking Information
- » Gate Pass / Delivery Order / Detention, Charges Generation
- » Container Detention Form
- » Hold / Un Hold Security
- » Receipt Entry Form
- » Line Agent Debit Credit Note
- » Agent Debit / Credit Note
- » Terminal Debit / Credit Note
- » Line Payment Entry Form
- » BL Query Form

04

SHIPPING &amp; LOGISTICS

## OPERATION & MASTER FORMS



### SHIPPING & LOGISTICS OPERATION & MASTER FORMS

- » Voyage / Flight Coding Form
- » VoyageDetails Creating link of grid
- » Shipper / Clients Coding Form
- » Rebate Person Coding Form
- » Clearing Agent Coding Form
- » Line Agent Coding Form
- » Carrier Coding Form
- » Foreign Agent Coding Form
- » Sector Coding Form
- » Port Coding Form
- » Vessel Coding Form
- » Consignee Coding Form
- » Notify Coding Form
- » Delivery Agent Coding Form
- » City Coding Form
- » Buyer Coding Form
- » Good Coding Form
- » Wharf Coding Form
- » Charges Coding Form
- » Customer Coding Form
- » Department Coding Form
- » Cargo Type
- » Freight Type
- » Agent Master
- » Commodity Master
- » Potential Customer
- » Planning
- » Activity
- » Edit Time Functionality on other Form of activity (event)
- » Opportunity
- » Sales Lead
- » Vendor Coding Form
- » Terminal Master
- » Container Master
- » Terminal Master Customization
- » Ocean Rates
- » Company Wise Filtration Check and work



## SHIPPING & LOGISTICS CLEARING & FORWARDING



WebDesk ERP 4.0 Shipping and Logistics clearing forwarding is web stranded Clearing & Forwarding accounting software, the dominant opportunity for your business to complete all data in solitary software. It also endures the Advent date, dispute date and permit out date of clearing. You can also be able to manage Port of clearance (POC) and Port of Discharge (POD) equally terminus details for shipment. It is easy to cope Air freight service, land freight service and ocean freight service in Freight Charges choice with in the software. ERP software of clearing forwarding system is able to provide full malleable edge to clearing and forwarding assistance easily.



### SHIPPING & LOGISTICS CLEARING & FORWARDING (KEYFEATURES):

- » JOB Setup
- » JOBS Invoice Form
- » Transform Form
- » Expense Transaction Form
- » LS Charges Setup
- » LS Common Coding
- » PDC Opening Setup Form



# PRODUCT OF



## REAL ESTATE PRODUCT

# WebDesk ERP<sub>4.0</sub> REAL ESTATE MANAGEMENT

Our Real Estate ERP software solution is VAT compliant and includes built-in TAX calculation tools. With integrated advanced technologies like Machine Learning, AI, BI, BPM, and more, our software provides actionable insights, reports, analytics, and forecasts to help you make informed decisions based on real-time data. Our cloud-based ERP solution is accessible from anywhere, anytime, and works seamlessly on multiple devices. It guarantees ROI for investments and helps you focus on more responsible tasks while delivering a seamless user experience to your customers.

Choose our Real Estate ERP solution and take your real estate operations to the next level.



**WEBDSK ERP 4.0**  
**REAL ESTATE**  
**MANAGEMENT**  
**SOFTWARE**

REAL ESTATE  
RENTAL  
MODULE



BUILDERS &  
DEVELOPERS



RENTAL SALE &  
PURCHASE VERSION

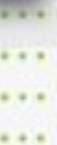


01

## STREAMLINE YOUR REAL ESTATE BUSINESS WITH OUR POWERFUL ERP SOFTWARE



ICT Information Systems L c's Real Estate ERP Software solution is designed to help you streamline and optimize your real estate operations. It includes features for managing property sales, rental business, customer and tenant management, sales/rental contract administration, detailed building information, accounting, and advanced reporting and analytics. Our cloud-based ERP solution is accessible from anywhere, anytime, and works seamlessly on multiple devices. It guarantees ROI for investments and helps you focus on more responsible tasks while delivering a seamless user experience to your customers.



02

## THE MOST FAVORABLE ERP REAL ESTATE SOLUTION



Building and Real Estate Management are complicated and unpredictable. Real Estate has several challenges in all of its management elements due to its fast growth as compared to other sectors. Enterprises in this market can outperform their competitors only if they have powerful and versatile real estate and construction ERP software solutions to streamline everything from strategy, implementation, and pricing to maintaining compliance with laws and retained earnings insight.





## INVEST IN A TRUSTWORTHY REAL ESTATE PROPERTY MANAGEMENT SYSTEM



The Real Estate Management Module is a thorough solution for handling all sorts of real estate aspects. Since it combines user-friendly management with full accounting capabilities. You gain more knowledge about your real estate holdings and thus have more influence over your investing decisions. As our real estate software is entirely connected to your support team, controlling your accounts is also much simpler.



The Post-Dated Verification and Accounts Receivable Module, as well as numerous other regional characteristics, are all part of the real estate management module's customization for the UAE. It is particularly appropriate for primary capitalists, regional and nearby management companies, rental companies, proprietors of residences and business properties, as well as other real estate organizations.

### WHY ICT INFORMATION SYSTEMS LLC REAL ESTATE SOFTWARE IS DIFFERENT FROM OTHER SOFTWARE SOFTWARE IN UAE?

ICT Information Systems LLC is the most popular because of our feature to provide custom-based solutions to real estate owners. We first analyze your particular business needs and provide you with the optimal Real Estate Software. You won't have to worry about investing in various software to receive all features. Instead, our ERP real estate solution for Dubai and across UAE is the one-window software for you. So, you don't have to hire manpower and balance the accounts or serve time in data entry. Rather our real estate management software will simultaneously manage your accounts, inventory, CRM data, Trade, etc. And hence, you won't have the tension to look for errors in calculations.

### LEADING ADVANTAGES OF ROBUST ERP SYSTEMS FOR REAL ESTATE

- » Centralized resource for comprehensive real estate management.
- » Mobile-friendly software hosted on the cloud. Edit History
- » Flexible and easy to integrate.
- » Statistics and reporting from all angles.



## WEBDESK ERP 4.0 REAL ESTATE GENERAL FORM:

- » Group Master
- » Prefix Master
- » Company Configuration
- » Business Unit
- » User Management
- » Dashboard Access
- » Terms & Conditions
- » Search Ref Documents

### ☆ A-SETTING

- » Currency Setup

### ☆ B-SETTING

- » Countries
- » City Master
- » Email Configuration
- » Print Formats

## WEBDESK ERP 4.0 REAL ESTATE ACCOUNTS FORM:

- » Accounts Master
- » Vouchers

### ☆ A-ACCOUNTS MASTER

- » Financial Year Master
- » Chart Of Accounts
- » Currency Master
- » Bank & Cash Master
- » Account Reconciliation
- » Supplier
- » Customer
- » Discount/Tax Group Master
- » Discount/Tax Master
- » Project Master
- » Cash Flow Statement

### ☆ B-VOUCHERS

- » Bank Payment Voucher
- » Cash Payment Voucher
- » Bank Receipt Voucher
- » Cash Receipt Voucher
- » Journal Voucher
- » Petty Cash Voucher





## **WEBDESK ERP 4.0 REAL ESTATE CALL CENTER FORM:**

- » Call Center Leads

## **WEBDESK ERP 4.0 REAL ESTATE CRM FORM:**

- » Property Finder
- » Leads
- » Organization
- » Contact
- » Calendar

## **WEBDESK ERP 4.0 REAL ESTATE TICKETING FORM:**

- » Ticket Analysis
- » Ticket Form
- » Complain Type
- » Priority
- » Ticket Status

## **WEBDESK ERP 4.0 REAL ESTATE FORM:**

- » Property Type Master
- » Landlord Master
- » Building/Sub Community
- » Community
- » Property Master
- » Agent
- » Tenant
- » Contract Master
- » Tenancy Contract Details
- » PDC Document
- » Property Tree

## **WEBDESK ERP 4.0 REAL ESTATE APPROVAL MANAGEMENT FORM:**

- » Approval Flow
- » Approval Notification

# OUR SERVICES



**DOMAIN / WEB  
HOSTING**



**BRAND  
IDENTITY**



**WEBSITE  
DEVELOPMENT**



**E-COMMERCE  
WEBSITE**



**PHOTO /  
VIDEOGRAPHY**



**MOBILE  
APPLICATION  
DEVELOPEMNT**



**SEARCH ENGINE  
OPTIMIZATION**



**SOCIAL MEDIA  
MARKETING**



**PAY PER CLICK  
/ GOOGLE  
ADWORDS**



**TIME-LAPSE**





# WEBSITE DESIGNING & DEVELOPMENT

The ICT Information Systems L.L.C offers a versatile package for the web development services. From backend to frontend, everything is developed, customized and tailored solutions are performed using the industry's best tools and highly recognized standards. Here you will find the niche of your venture's progress within just a few days. Through the expertise of our dedicated and experienced team, we are offering every type of Web Development Service in UAE. Whether you are looking for the e-commerce development, static website creation, a database, an online portal or anything that could work as a source of your education provision is done here. Precisely, we are the trendsetters.

We brought in those traditions for the web development that was a part of the market here. And we help businesses gain success using those techniques and strategies.

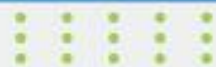


## WORDPRESS WEBSITE

ICT Information Systems L.L.C, the providers of the leading **WordPress Web Development Service in UAE**. What are you looking for? A web page that would provide an introduction to your clients and prospects? Something that will help you generate a potential lead that you could convert into sales? Or a venture that is more beneficial to you than your physical outlet? The ICT Information Systems L.L.C can bring you the most progressive solution that would best fit your business and your clients' need. We do not have the command over various tools and techniques. Instead, we have the ideology that can turn a simple website into a profit generating platform.







## E-COMMERCE WEBSITE

The E-Commerce solutions are very much important when you are planning to address your online leads. We offer a variation in E-Commerce Web Development Service in UAE. Our designs utter their own language and convey everything to the visitor. And ultimately it becomes quite easy to convert leads into sales. In the present business era, you need a trustworthy IT partner that could assist you in achieving your goals. The ICT Information Systems L.L.C join hands with you in making your dreams a reality. Just share your plan, and we would work a perfect E-Commerce solution that would provide you much better base than your physical venture.



## CMS WEBSITE



Since long we have been providing the CMS Web Development Service in UAE. Our progress could be analyzed through our flourishing clients that have been benefited from our CMS Web Development Service. Our column of the CMS Web Development Service in UAE encloses everything that a business would need. And even if you are looking for a solution for a non-profit generating organization, then we have plenty of ideas and platforms for you. Just share your requirements and get a solution that would best fit







# DIGITAL MARKETING

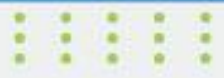
ICT Information Systems L.L.C offers, digital marketing refers to advertising delivered through digital channels such as search engines, websites, social media, email, and mobile apps. Using these online media channels, digital marketing is the method by which companies endorse goods, services, and brands.



## SEARCH ENGINE OPTIMIZATION



Do you want to get noted more than often? Then you are at the right place. We are the ICT Systems, a leading SEO Service provider in UAE. We have every type of solution that can help you increase your online appearance that would result in the generation of potential leads. And then you will get 100% opportunity to convert those leads into sales. Well, this does not just end here. We even offer plenty of plans that can strengthen your relationship with your customers and visitors. Certainly, it is your bright chance to step into the competition.



# PAY PER CLICK MANAGEMENT

The ICT Information Systems L.L.C offer Pay Per Click management service in UAE. We provide the service of the Pay Per Click Experts in UAE. From designing to management, everything is performed in-house. You can get the beautifully crafted ads that could display as an ambassador of your venture.



# GOOGLE ADWORDS

Google is where people search for what to do, where to go and what to buy. Your ad can appear on Google at the very moment someone is looking for products or services like yours.

# SOCIAL MEDIA MARKETING

The ICT Information Systems L.L.C has a pretty long chain of experiences that have made it the Best Social Media Marketing Agency in UAE. We have the grip over every tool whether the existing or the new ones that can enhance your social media appearance. Ahead of that, we have a set of strategies that have worked out to be the best in the business. And this is not just all. Our continuous analysis helps us analyze that which portion needs more attention and what could be the best plan to overcome any deficiency.





# MOBILE APPLICATION DEVELOPMENT

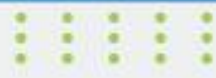
The ICT Information Systems L.L.C brings in the Professional Mobile App Development in Dubai. Dubai is not just only the hub for tourism and pleasure. It is even the mine of superb applications that won the heart of millions of users. And the ICT Information Systems L.L.C share a big contribution in it through its dedicated and expert services. Our every script and coding is the novel combination of the perfect mobile apps that would be liked by your users. And we just not only develop and design applications. We even provide continuous support that can help you understand the complete functionality of your app and never let you stranded whenever your customers need any education. Indeed, we offer the Professional Mobile App Development in Dubai from tip till toe. Actually, there is no toe.



## ANDROID APP DEVELOPMENT

Get the highly intuitive, colorful, user-friendly, responsive and prompt **android apps** developed for your business venture. This is not the word, instead, it is a reality that we bring in for you. We do the Android development with extreme expertise.





## IOS APPLICATION DEVELOPMENT

Through various tools, we create enchanting applications that would be appreciated by your customers. And whatever type of application you need we can create that for you. You need a game, a financial manager, a calendar, diary or the notebook or just a simple widget that your customer can put on can all be crafted. Doesn't matter what device they use, as our apps work on everything.



## BRAND IDENTITY

The ICT Information Systems L.L.C is an impressive Brand Identity Agency in Karachi. We have a set of artistic minds that create innovative, unique and loving ideas that become an emotion for you the customer and is remembered for a long while. Here we research unique and advanced strategies through which a Brand Identity could be generated. Like we discover new designs, remaster the words and shape out the dimensions of the marketing proportions.







## DOMAIN & WEB HOSTING

The ICT Information Systems L.L.C ranks among the Best Web Hosting Companies in UAE. Well, that is because of the variety of options we offer and the quality of the hosting service that would never let you down. Your website would remain active 99.99%, and the closure would only commencer while updating the backend mechanism. Besides, you will never experience any downlink. Ahead of that, you need the domain of your choice, whether in .ae or the .com we have it.



## CORPORATE & COMMERCIAL PHOTOGRAPHY



High resolution and perfect quality photos can engage audience to your online venture. The photographs are evident to create trust in your customers. When you present a live image of your business to your client, they begin believing in you. A gallery full of fashion photography Dubai and corporate photos makes your online concern valuable. ICT Information Systems L.L.C is a fashion photographer Dubai. We know exactly what color and contrast would perfectly depict your ideas. Our photos are self-narrative. Well, in the modern age, people tend to see more than reading. Then why make you visitors a bookworm. Further, photos are a bold and confident note of your physical presence.







# CORPORATE & COMMERCIAL VIDEOGRAPHY

ICT Information Systems L.L.C video production company has a team of well-versed producers and directors. Ahead of that, we have our own screenwriters that carry the experience of decades. Further, our team includes cinematographers, editors and makeup artists. On top of that, we maintain a team of sound effects and music experts who add the needed narrative scripts to your video and the attractive audio. Thus we add the most influential effect on your video. Indeed, ICT Information Systems L.L.C video production services cover every thing you need for your video. It is indeed our pleasure to serve so many clients from all across the world. And each of them has been provided with a unique video that lured their audience and enabled them to grow. Well, our video production gallery is filled with commercial content, event coverage, branding and marketing content, narrative films and corporate presentations.



# TIME LAPSE SERVICES IN U.A.E



The ICT Information Systems L.L.C provides the Best Time Lapse Video Production Services in Dubai through its versatile artistic team and advanced technology. We have the brilliant minds on our team that can bring in newer and attractive ideas for your videos. And the technology is at its best as we have the highly advanced lenses, cameras and productive applications that can capture every moment of the life. Whether it is the still photography or a complete length video, we have the command at all. Certainly, it is in our genes that we can produce lovable videos that your viewers won't stop watching.





# PREMIUM QUALITY SUPPORT & SERVICES

We offer user-oriented support to our clients to resolve the problems that might hinder the normal functioning of the system

## Support And Services

We have knowledge-based IT engineers who can easily diagnose the issues in your service and provide you with the perfect solutions for the same. Our team uses the best techniques to get a deeper insight of the architecture for fault fixing. We work on fixing the issues of the obstructed system so that it works seamlessly without any problem in the functioning. We don't only assist you in gaining stability in your business but also help you in attaining remarkable economies of scale in the long run. Get in touch with our support team to discuss your requirements. You will be completely guided to choose the best services for you.

Cut the chase! Will make it one thing clear!! We don't charge you per hour for your support. On a fixed billing, no surprise costs, our support model for ERP clients involve managing your ERP application and data with a dedicated phone and email support. Our experts have been working with other partners in technology helping their clients with any post implementation support issues.

Whether your support is in house, hosted, don't you worry about the support and maintenance. Our service offerings are designed keeping in mind the key challenges you face in the areas of managing and controlling IT infrastructure at the center and building our services around them. Let ICT Information Systems L.L.C manage your ERP and service environment while you can focus on the core business operations.



# TECHNICAL SKILLS



## DATABASE

| Oracle, SQL Server, Access, MySQL, PostGre, SQL, PL/SQL, Mango Db



## TECHNOLOGIES & LANGUAGES

| Java, JSP, EJB, Java Script, Servlet | Android SDK, iOS SDK | HTML5, CSS3, Bootstrap  
| C, C++, C#, Objective C | Cocoa and Cocoa Touch | Java Script, jQuery, Angular  
| VB, VB.NET, MS.NET, .NET | Js, Node Js, Backbone Js,  
| PHP, ASP, ASP.NET, ASP.NET MVC | React



## OPERATING SYSTEMS

| Widows, Unix, Red Hat Linux, Sun Solaris, ubuntu, OS X



## METHODOLOGIES

| UML/Rational Unified Process | Design Patterns  
| ER Modeling | OOPS  
| Agile



## GRAPHICS SKILLS-SET

| App UI Development | Vector Drawing | Adobe Photoshop  
| Image Editing/Photo-finishing | Interactive Graphics | Adobe Illustrator  
| HTML authoring/ Web | Dream Weaver  
| Publishing





## OUR PREMIUM CLIENTS

الهيئة الاتحادية للموارد البشرية الحكومية  
Federal Authority For Governmental Human Resources



FIRST IMROOZ MODRABA



**ABBASI**  
GROUP OF COMPANIES



**polygal nv**

# OUR PREMIUM CLIENTS

## SOME OF THE BEST INDUSTRIES WHO TRUST US!







# GET IN TOUCH WITH US!

## **ICT INFORMATION SYSTEMS L.L.C**

### **Address:**

Empire Heights, Burj Khalifa,  
Block, Business Bay,  
Dubai-UAE

### **Phone:**

+971 4 4475523  
+971 52 8028863

### **Email:**

[info@ictsystemsllc.com](mailto:info@ictsystemsllc.com)

### **Web:**

[www.ictsystemsllc.com](http://www.ictsystemsllc.com)